



CONDOR MARINE SERVICES - POLICY STATEMENT - QUALITY MANAGEMENT

The Company is dedicated to a quality policy that will ensure its products and services meet the requirements of its clients. We are committed to ensure adherence to and satisfaction of customers, other relevant interested parties and the continual improvement of the QMS by constantly reviewing elements of this policy for suitability during management review meetings.

The Company operates within the disciplines and control of a Quality Management System conforming to the International Standard ISO 9001:2015, planned and developed jointly with our other management functions. Our Company will constantly monitor, review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our clients.

All Company employees have an obligation to observe and adhere to the highest personal and professional operating standards with regards to the policy established by Condor Marine Services Limited.

The Company believes in the concept of clients and suppliers working together in pursuit of this policy, and in continually striving for improvements in service quality. The quality policy is based on the following fundamental principles:

- Ensuring that we fully identify and conform to the needs of our clients;
- Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them;
- Understanding how to conduct our role and achieving requirements first time;
- Implementation of Quality Management Systems across our operations.

In order to ensure that the policy is successfully implemented, all employees will be responsible for identifying client requirements and ensuring that the correct procedures are followed to meet those requirements.

Objectives will be set, determined and monitored at the most senior level of management to ensure that the requirements of this policy are met.

The quality policy principles and objectives will be communicated to all employees and will remain available to them at all times.

Training will be an integral part of the strategy to achieve the objectives. We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

A handwritten signature in blue ink, appearing to read "David Pickard", with a horizontal line extending to the right.

David Pickard
Chief Operating Officer
Condor Marine Services Limited

20th September 2021